

# Forum e|Government joint event

**6th Eastern European eGovernment Days 2008 in Prague**  
**23. – 25. April 2008**  
 (April 22 and 25 – side workshops)

Jointly organised by:  
 Forum e|Government / Austrian Computer Society (OCG) - (AT) and EPMA (CZ)

Under Auspices of

Mayor of the City of Prague

Minister of Interior



MINISTERSTVO VNITRA  
 ČESKÉ REPUBLIKY

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Main commercial partner



ORGANISERS:



# Forum e|Government joint event

**Tuesday, 22<sup>th</sup> April**  
**Novotného Lávk 1, Prague 1**

<b>12:30 - 18:30</b>	<b>Side Workshops – Info at <a href="http://www.epma.cz">www.epma.cz</a></b>
	1. Customer-centric public service provision
	2. 1 <sup>st</sup> eGov - Bus Workshop of "Advanced eGovernment Information Service Bus"

**Wednesday, 23<sup>th</sup> April**  
**Novotného Lávk 1, Prague 1**

<b>8:30 - 9:00</b>	<b>Registration</b>
<b>9:00 - 9:30</b>	<b>Opening and welcome</b> by co-organisers <b>Irina Zalisova</b> , EPMA director (CZ) <b>Roland Traunmüller</b> , Chair of Forum eGovernment/OCG (AT) <b>Petr Pavlinec</b> , Director of IT, Vysočina Region (CZ)
<b>9:30 - 11:00</b>	<b>Plenary I – Transformational Government &amp; ICT</b>  <a href="#">Chair and Keynote - Ivan Langer - Minister of Interior of the Czech Republic</a> <a href="#">Christian Rupp, Speaker of the Platform Digital Austria, Austria</a> <a href="#">Zoltan Somodi, State Secretary for Information Technology, Romania</a> <a href="#">Pavol Tarina, Government Plenipotentiary for Information Society, Slovakia</a>  Moderator: <b>Thomas M. Buchsbaum</b> , Minister plenipotentiary, Austrian Federal Ministry for European and International Affairs, Chair of CAHDE/Council of Europe
<b>11:00 - 11:30</b>	Coffee break
<b>11:30 - 13:00</b>	<b>Plenary II – Transformational Government &amp; ICT</b>  Chair: <b>Jan Fischer</b> , President of the Czech National Statistical Office <a href="#">Keynote - David Broster, Head of eGovernment Unit, DG INFSO, European Commission</a> <b>Pavel Dvorak</b> , Chairman of the Council, Czech Telecommunication Office (CZ) <a href="#">Peter Hackl, Head of the Austrian Statistical Institute (AT)</a> <a href="#">Daniel Malý, Government Industry Lead, Microsoft CEEHQ</a> <a href="#">Christoph Glauser, Director of the Swiss Institute for applied argumentation research, IFAAR /JRC for the EC (CH)</a>  Moderatorin: <b>Maria Wimmer</b> , University of Koblenz (DE) and DEMOnet (NoE on eParticipation)
<b>13:00 - 14:30</b>	Buffet lunch

# Forum

## e|Government

joint event

14:30 - 16:00	<b>Plenary III – Transformational Government &amp; ICT</b> Chair : <a href="#">Petr Pavlinec, Director of IT, Vysocina Region (CZ)</a> <a href="#">Keynote – Arthur Winter -Director General, DG for IT, Federal Ministry of Finance (AT)</a> <a href="#">Jeremy Millard, Danish Technological Institute (DK)</a> <a href="#">David Osimo, JRC of the EC/IPTS, Sevilla (ES)</a> Moderator: <b>Josef Makolm</b> , Austrian Federal Ministry of Finance (AT)
16:00 - 16:30	Coffee break

16:30 - 18:00	<b>Session 1A: E-Government and Interoperability 1</b> Chairing: Bernhard Krabina, Competence centre for Public Management (AT) <a href="#">One Stop Government: A Literature Review</a> Ilias Trochidis, Efthimios Tambouris, Konstantinos Tarabanis <a href="#">Active Life-Event Portals by Example</a> Efthimios Tambouris, Mariusz Momotko, Marios Chatzidimitriou, Konstantinos Tarabanis <a href="#">LD-Cast: Local Development Cooperation Actions enabled by Semantic Technology</a> Alessandra Catapano, Alessandro Datri, Vedran Hrgovic, Anca Daniela Ionita, Konstantinos Tarabanis <a href="#">Providing Public Services to Citizens at the National and Pan-European Level using Semantic Web Technologies: The SemanticGov Project</a> Nikos Loutas, Vassilios Peristeras, Konstantinos Tarabanis
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16:30 - 18:00	<b>Session 1B: E-Participation 1</b> Chairing: Patries Kordelaar, University of Amsterdam (NL) <a href="#">User requirements for legislative eParticipation applications</a> Sabrina Scherer, Maria. A Wimmer, Elisabeth Diedrich <a href="#">E-Voting as Standard Software: Requirements</a> Alexander Prosser <a href="#">Evaluation perspectives and key criteria in eParticipation</a> Georg Aichholzer <a href="#">eParticipation in the European Institutions: an overview</a> Epraxia Dalakiouridou, Efthimios Tambouris, Konstantinos Tarabanis <a href="#">Quality, importance participation and approaches to evaluation of Public Administration Electronization</a> David Spacek
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# Forum

## e|Government

joint event

16:30 - 18:00	<b>Session 1C: EU-Projects 1</b> Chairing: Elena Vitkauskaite, Kaunas University of Technology (LT) <a href="#">From electronic government to innovative government, from best practices to models of participation</a> Flavia Marzano, Paolo Zocchi, Miranda Brugi <b>315</b> <a href="#">EU-Pay: A Multi-Channel EU Wide Payment System</a> Julia Glidden, Paola Boscolo <a href="#">E-Government in Europe: Results and Perspectives from the eEurope Awards 2007</a> Roland Traunmüller, Christine Leitner <a href="#">Pim Project: Improving innovation in business processes management of Eastern Europe SMEs by using Qualified Process Innovation Managers</a> Tonia Mitsana
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### Thursday, 24<sup>th</sup> April

### Novotného Lávka 1, Prague 1

09:00 - 11:00	<b>Session 2A: Environment &amp; E-Government Integration 1</b> Chairing: Jiří Hřebíček, Masaryk University (CZ) Short introduction to eEnvironment Jiří Hřebíček <a href="#">eGovernment and environmental protection in Austria</a> Wilhelm Vogel <b>318</b> <a href="#">Integration of eGovernment services of the Czech Ministry of Environment</a> Jaroslav Ráček EnviKlik, Environmental Helpdesk and Knowledge Base Jiří Hradec <a href="#">PortalU, an environmental information service for communal level in Lower Saxony</a> Thomas Pick <a href="#">eGovernment Working Group for Environmental Information in Austria (eGov AG UW-UI)</a> Hans-Jörg Krammer, Rudolf Legat
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09:00 - 11:00	<b>Session 2B: E-Participation 2</b> Chairing: Roland Traunmüller, Johannes Kepler University Linz (AT) eParticipation and Web 2.0 Stamati Gkarafli, Efthimios Tambouris, Konstantinos Tarabanis <b>315</b> <a href="#">eParticipation as an important tool in political decision-making – Slovak case</a> Marek Skokan, Matus Dzuppa, Branislav Krsak <a href="#">Usability Evaluation as a Tool for Helping Citizens to eParticipate</a> Jitka Komarkova, Stanislava Simonova Analysis Model for Influencing Factors on E-Participation Procedures Günther Lauer, Carl-Markus Piswanger, Wolfgang Zemlyak
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# Forum

## e|Government

joint event

09:00 - 11:00	<b>Session 2C: EU-Projects 2</b>
414	Chairing: Sabrina Scherer, University of Koblenz (DE)
	<a href="#">Legislative process workflow model based on cases of Austrian, Greek and Lithuanian parliaments</a> Elena Vitkauskaitė, Gatautis Rimantas
	Monitoring, Coordinating and Promoting the European Union eParticipation Projects and Initiatives: The MOMENTUM Project Yannis Charalabidis, Daniel van Lerberghe
	Transforming eGovernment in the EU: Towards a socially inclusive model Evika Karamagioli
	The SWEB Project: a trial of European Cooperation in applying SOA to crossborder M-Services Silke Cuno

09:00 - 11:00	<b>Session 2D: E-Services 1</b>
Club lavka	Chairing: Josef Makolm, Federal Ministry of Finance (AT)
	Electronic Document Archives of courts in Austria Martin Schneider, Markus Schaffhauser
	<a href="#">Democracy-Based Requirements for E-Government-Services</a> Norbert Gronau, Edzard Weber, Moreen Stein
	<a href="#">eGovernment 2.0 – How can Government benefit from Web 2.0?</a> Soren Duus Ostergaard, Michael Hvass
	<a href="#">Blogging as a democracy tool for Members of Parliament</a> Reima Suomi
<a href="#">An Open Service Platform for Distributed Sensor Networks</a> Paolo Burzacca, Flavio Corradini, Fausto Marcantoni, Alberto Polzonetti, Oliviero Riganelli	
11:00 - 11:30	Coffee break

11:30 - 13:00	<b>Session 3A: Panel Discussion - E-Participation from the perspective of Government Executives/SIG of DEMOnet</b>
Club Lavka	Chairing: <a href="#">Maria A. Wimmer, University of Koblenz (DE)</a>
	<a href="#">Thomas Buchsbaum CAHDE/Council of Europe</a>
	<a href="#">John Shaddok Local Government Y&amp;H, UK</a>
	David Broster European Commission, DG INFSO
	Irina Zalisova, EPMA (CZ)

# Forum

## e|Government

joint event

11:30 - 13:00	<b>Session 3B: E-Participation 3</b>
315	Chairing: Vasilis Koulolias, Gov2You (GR)
	E-Participation in Lithuanian Representative Power Neringa Vegytė, Egle Malinauskiene, Rimantas Petrauskas
	<a href="#">Constituency involvement through parliamentary back-office integration – Enterprise Content Management in particular</a> André van der Meer, Peter Beyer
	Youth e-Participation: A Case Study Peter Parycek
	Usability participation as a tool for helping citizens to participate Daniel van Lerberghe, Laurence Roelants

11:30 - 13:00	<b>Session 3C: Overcoming the Interoperability Challenge in Local eGovernment Services/TERREGOV</b>
414	Chairing: Maria Perez Ortega
	<a href="#">Short introduction to TERREGOV</a> Norbert Benamou, Maria Perez Ortega, Emmanuel Orain
	<a href="#">Representation of Semantics in an eGovernment Platform</a> Claude Moulin, Jean-Paul Barthes, Fathia Bettahar
	<a href="#">An online consulting facility to support regions in addressing interoperability organizational challenge</a> Alain Busson, Alain Keravel
	<a href="#">Semantic integration of social services on the basis of TERREGOV solution</a> Anna Siemek, Dariusz Wozniak
	<a href="#">Data Quality in Public Sector</a> Michal Klaus

11:30 - 13:00	<b>Session 3D: E-Services 2</b>
318	Chairing: Nikos Loutas, University of Macedonia (GR)
	<a href="#">Beyond isolated Legal Knowledge Based Systems: Rule-based Business Process Management</a> Patries Kordelaar, Tom M. van Engers
	602XML for European citizen Petr Piliin
	<a href="#">Case study - „ Reengineering of the process of selection and employment of civil servants, based on e-services to citizens“</a> Aleksandar Ugrinoski
	<a href="#">Developing a business model for cross-border E-Services: the LD-Cast project</a> Paolo Spagnoletti
13:00 - 14:00	Lunch break

# Forum

## e|Government

joint event

14:00 - 15:30	<b>Session 4A: Environment &amp; E-Government Integration 2</b>
318	Chairing: Rudolf Legat, Federal Environment Agency (AT)
	<a href="#">CSIRT - Computer Security Incident Response Team</a> Vaclav Sedláček
	eEnvironment- an important service for the Slovak Republic Jiří Hřebíček
	Federated eParticipation Systems on Environmental and Energy Issues Yannis Charalabidis
	<a href="#">European eGovernment Training: Future Perspectives</a> Frank Wilson, Tom van Engers, Rob Peters, Helle Zinner Henrikson

14:00 - 15:30	<b>Session 4B: E-Government &amp; E-Taxation</b>
414	Chairing: Silke Weiß, Federal Ministry of Finance (AT)
	<a href="#">Electronic annual accounts- a further step in the interoperability strategy of the Austrian Tax Administration</a> Erich Waldecker
	The vision and development of the Tax Portal of the Czech taxation administration Jarmila Vocetková, Tomáš Hůlek, Pavel Rozsypal
	New Benefits for Users of The Electronic Declaration System Eugenijus Soldatkovas
	eGovernment in municipalities and regions Thomas Pick

14:00 - 15:30	<b>Session 4C: E-Government 1</b>
315	Chairing: Jovce Plastinovski
	<a href="#">eGovernance: Efficient Governance</a> Jerker Torngren, Jovce Plastinovski
	Specifics of eGovernment applications and their complexity Zdeněk Struska, Martin Závodný
	<a href="#">Vistas on the usage of advanced visual code technologies in future E-Government</a> Patrik Hitzelberger
	<a href="#">Information Resources of the Czech Statistical Office</a> Tomáš Chrámeký

# Forum

## e|Government

joint event

14:00 - 15:30	<b>Session 4D: E-Procurement</b>
417	Chairing: Efthimios Tambouris, University of Macedonia (GR)
	<a href="#">Conceptual Definition of Interaction Process Patterns for eGovernment</a> Daniel Schmidt, Ansgar Mondorf, Jörg Ziemann
	<a href="#">eProcurement support in the BRITE Project: The ontology-based composition of a Common Business Dossier</a> Ansgar Mondorf, Piero Milani, Maria Wimmer
	<a href="#">PEPPOL - Interoperable Public eProcurement in the EU</a> Josef Makolm, Claudia Bachkönig, Peter Sonntagbauer
	<a href="#">SAKE (Semantic-enabled Agile Knowledge- based eGovernment)</a> Anna Siemek, Dariusz Wozniak
15:30 - 16:00	Coffee break

16:00 - 18:00	<b>Session 5A: PEARDROP – Promoting Digital Business Ecosystems/ Transfer-East</b>
318	Chairing: Dagmar Vranova/Peter Druga, EPMA (CZ)
	<a href="#">DBE Concept and PEARDROP project</a> Silvia Favret
	<a href="#">Understanding Digital Business Ecosystem for regional development in NMS</a> Dagmar Vranova, Ales Pekárek
	DBE Experiences & Local eGovernment Francois Gilbert Aquitaine
	TRANSFER EAST Project: eGovernment to Business Simona Cigliano
	<a href="#">Know-how Transfer for G2B services in new member states</a> Peter Druga, Petr Kořán
	<a href="#">URM concept for charing information inside of communities</a> Karel Charvat

16:00 - 18:00	<b>Session 5B: Semantic Technology</b>
417	Chairing: Patrick Hitzelberger, Public Research Center-Gabriel Lippmann (LU)
	<a href="#">DYONIPPOS – Efficient and Effective Knowledge Management: Science and Research Hand in Hand</a> Silke Weiß, Josef Makolm, Doris Reisinger
	<a href="#">SEGOF: Semantic E-Governemnt Forms</a> Bernd Stadlhofer, Peter Salhofer
	<a href="#">Semantic Help: A New Support Paradigm for Citizens and Businesses</a> Silke Weiß, Josef Makolm, Doris Reisinger
	<a href="#">A Semantic WIKI on cooperation in Public Administration</a> Bernhard Krabina
	<a href="#">Coalescence of citizens' and Administrative Approaches to Public Services – eGovernment Empowerd by Semantic Technologies</a> Anna Simek, Magdalena Sroga, Jakub Staniewicz

# Forum

## e|Government

joint event

16:00 - 18:00	<b>Session 5C: E-Government 2</b>
	Chairing: Erich Waldecker, Federal Ministry of Finance (AT)
	<a href="#">Barriers and drivers of eCustoms implementation: Never mind IT</a> Helle Zinner Henrisken, Boriana Rukanova
	<a href="#">One stop eGovernment for Small and Medium-sized Enterprises (SME): A Framework for Integration and Virtualization of Public services</a> Frank Hogrebe, Wilfried Kruse, Markus Nüttgens
315	European-wide eCustoms trends and resulting challenges for customs authorities Anita Hamacher
	Toward the building some methodics of understanding and improvement E-Government Oleksandr Makarenko
	<a href="#">Differences of regulation – payment systems in broader and narrower sense of the word</a> Libor Kyndl

16:00 - 18:00	<b>Session 5D: E-Services 3</b>
	Chairing: Rimantas Petrauskas, Mykolas Romeris University (LT)
	Practical application GIS in electronic services Eugene Samorodov
414	Search optimization supported by ontology Matej Stefanik
	<a href="#">One-to-One e-Learning Transformation in Education: A Case Study in Turkey</a> Ali Arifoğlu et.al.
	Formalization of the contacts Gennadiy Poveshchenko
	<a href="#">Identity Management in a cross boarder e-services environment: the LD-CAST case</a> Paolo Spagnoletti, Stefano Za

**Friday, 25<sup>th</sup> April**  
**Novotného Lávká 1, Prague 1**

09:00 - 12:45	<b>Side Workshop</b>
318	PEARDROP - Digital Business Ecosystem: an opportunity for regional development

# Forum

## e|Government

joint event

09:00 - 11:00	<b>Session 6A: E-Government &amp; Interoperability 2</b>
	Chairing: Peter Reichstädter, Austrian Federal Chancellery (AT)
417	Housing subventions in Slovenia: Experience from the second year Bojan Cestnik, A. Kern
	<a href="#">Central Portal of Public Administration</a> Michal Ohrablo

09:00 - 11:00	<b>Session 6B: Security &amp; Identity</b>
	Chairing: Oliver Jorns, Telecommunications Research Center Vienna (AT)
	Long-term preservation of electronic signed electronic documents Vit Lidinsky, Ivana Švarcová
414	Electronic Government and Transport Security Aleksandr Stislavsky, Vitaly Tsygichko
	<a href="#">The Digital Identity issues: One, Nobody, One Hundred Thousand</a> Miranda Brugi
	<a href="#">A Transport Ticket System with Location and Privacy Protection</a> Oliver Jorns
	<a href="#">Anonymous, liberal and user centric electronic identity supports citizen privacy protection in E-Government.</a> Libor Neumann

09:00 - 11:00	<b>Session 6C: E-Government 3</b>
	Chairing: Reinhard Riedl
	Reinventing Public Service Delivery by Implementing the e-Citizens Charta Matt Poelmans
213	<a href="#">Building regional e-government in Russia: strategies and implementation</a> Evgeny Stirin
	Communicating ICT-based Change in the Public Sector A Theoretical Approach to an E-Government-Project in a Swiss Federal Department Marianne Fraefel, Alessia C. Neuron, Beat Estermann, Reinhard Riedl
	<a href="#">On Line Police Station.</a> Valeri Mauro, Maurizio Masciopinto

11:00 - 12:30	Closing
DEMOnet - 315	

Other partners



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NOTE: This program is subject to be changed. Please find the actualized version and the registration form on [www.epma.cz](http://www.epma.cz)"