

Parameters for the successful implementation of e-Government projects



7th Annual Eastern European eGov Days
Prague - 23. – 24. April 2009

Peter Gastberger

2009 ©

Agenda



- Methods and important facts about successfully running an e-government project.
- The four important pillars.
- Dependences of an e-government project.

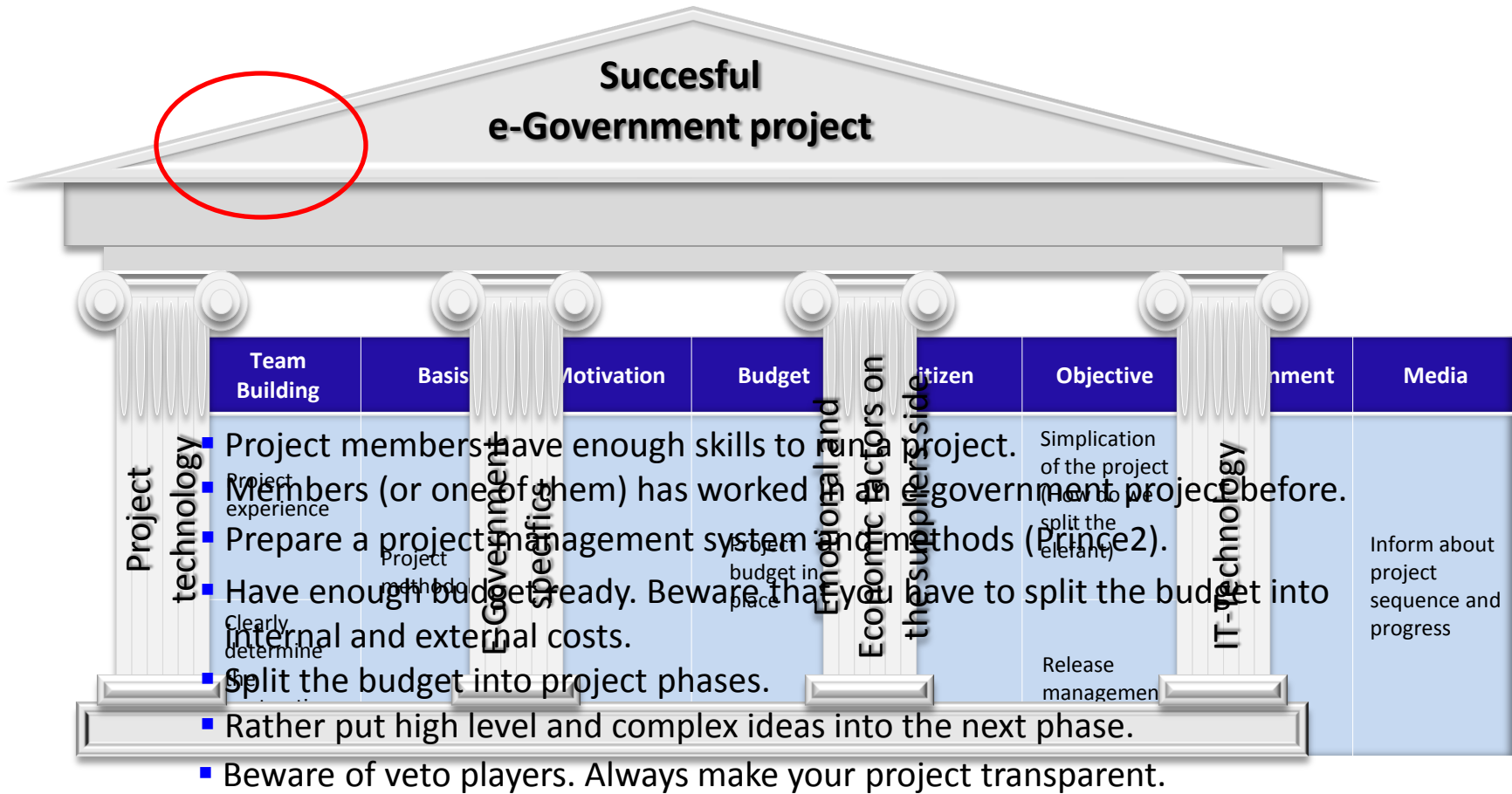
About the speaker



- Many years of experience as an international governmental adviser.
- International project manager.
- Actually general project manager of the Swiss Health Professional Card (e-health).

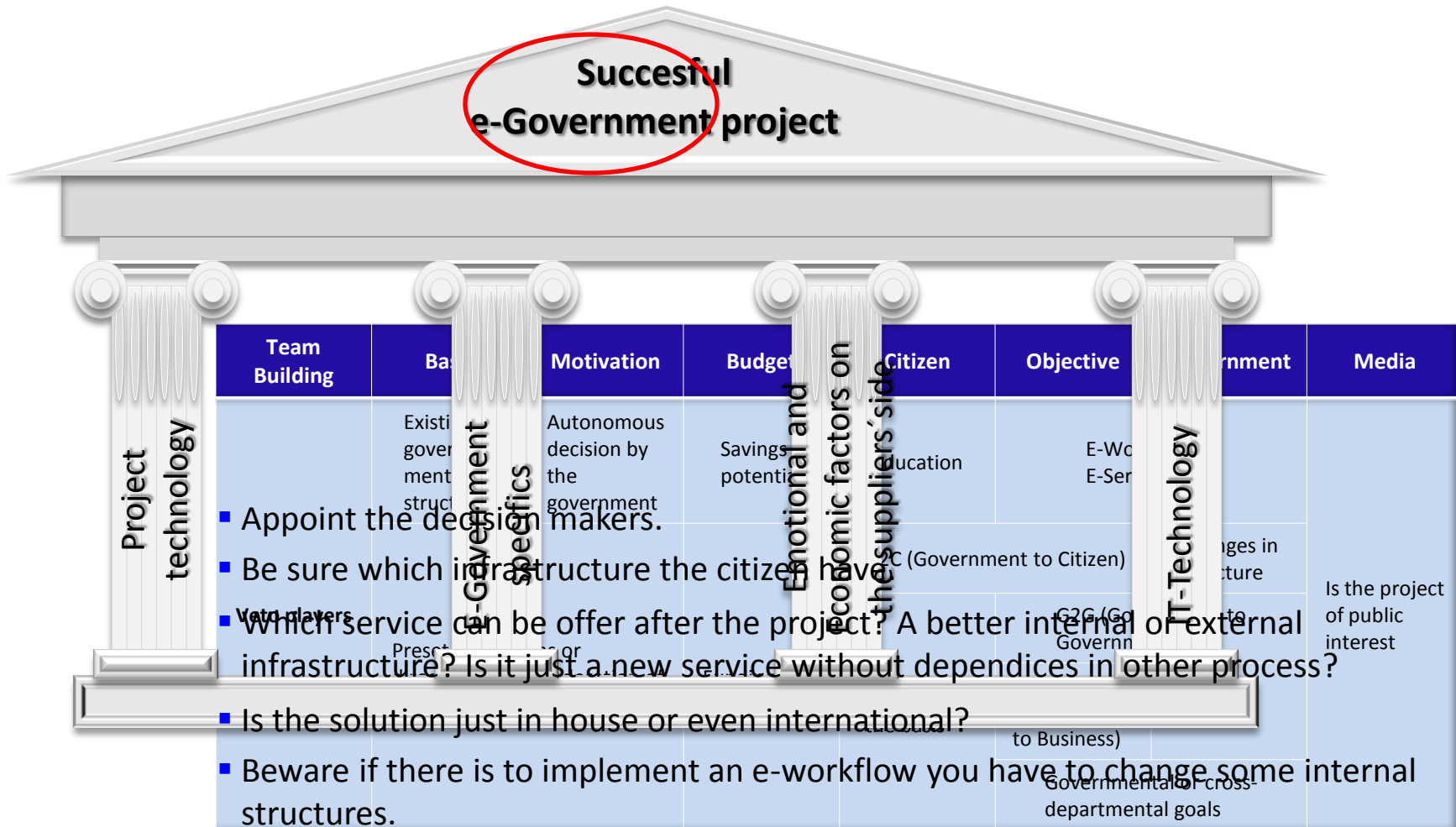


The Project technology pillars





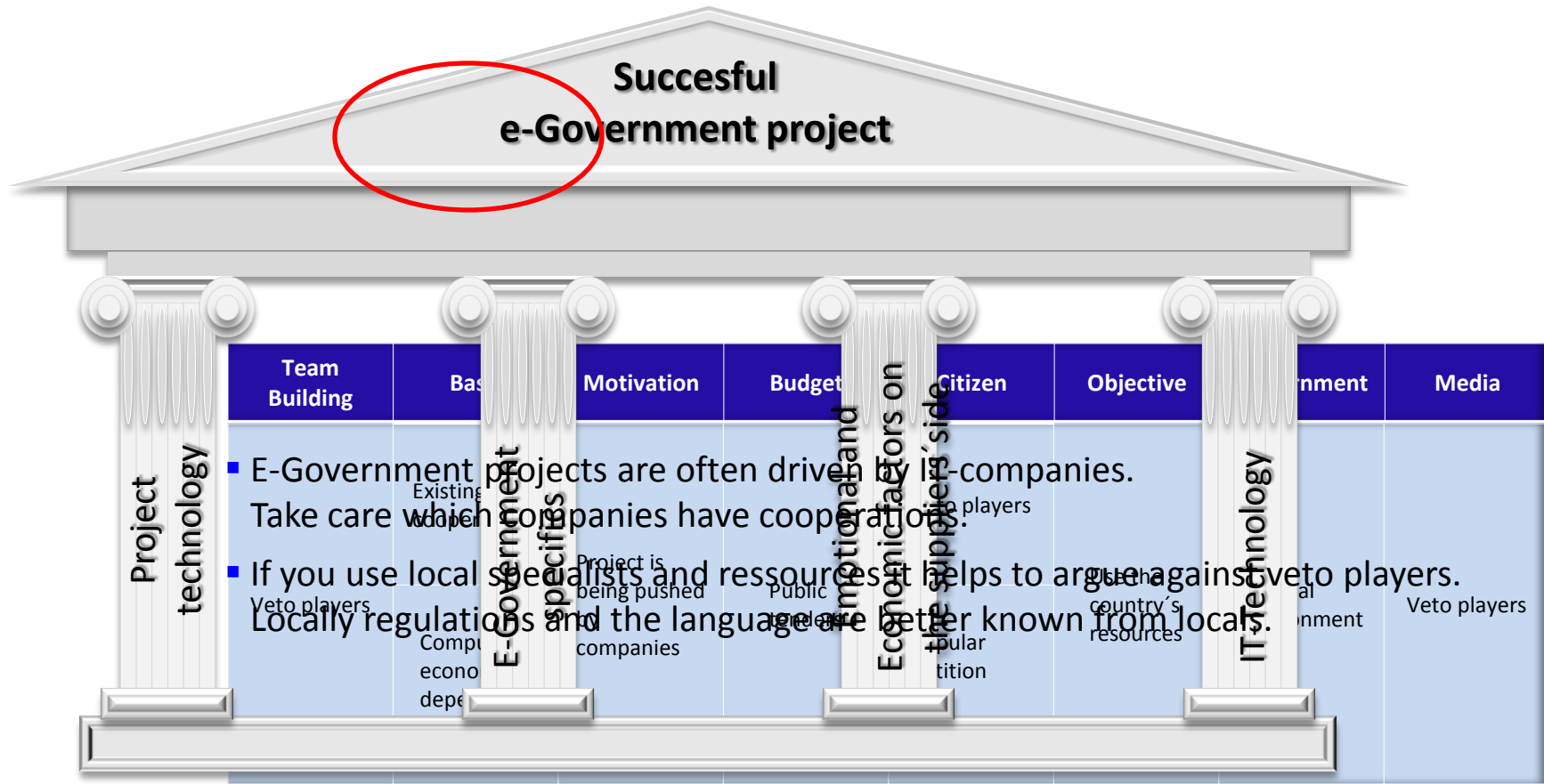
The Government as a project





The four important pillars

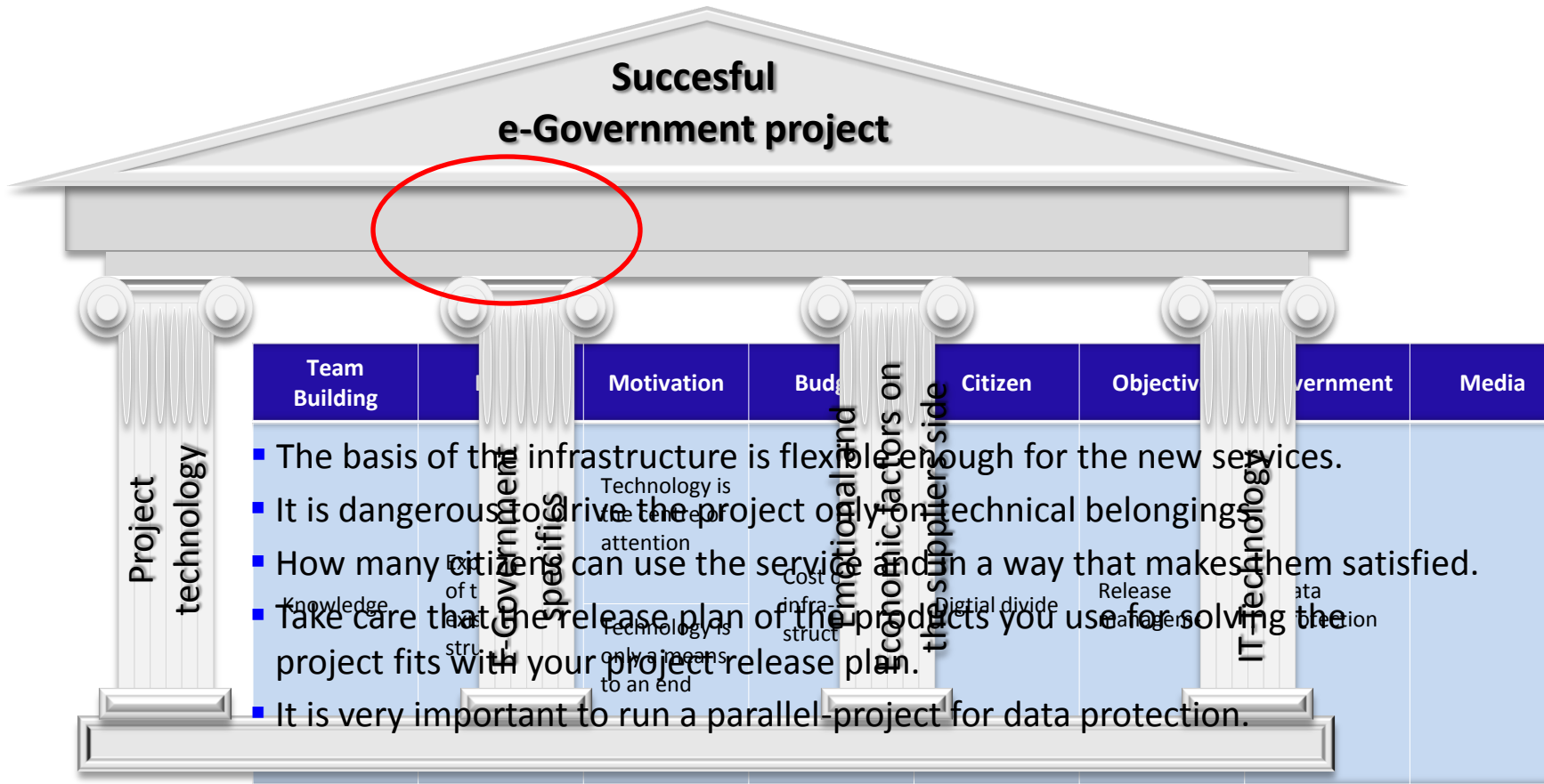
Emotional and Economic factors on the suppliers' side



The four important pillars



The four Technology pillars





The big picture

	Team Building	Basis	Motivation	Budget	Citizen	Objective	Government	Media
Project-technical	Project experience	Project methodology		Project budget in place		Simplication of the project (How do we split the elephant)		Inform about project sequence and progress
	Clearly determine the contracting entity					Release management		
E-Government specifics	Veto players	Existing governmental structures	Autonomous decision by the government	Savings potential	Education	E-Workflow or E-Service		Is the project of public interest
		Preset regulations or directives by confederation of states		Funding pots	G2C (Government to Citizen)		Changes in structure	
					Inquiry into the basis	G2G (Government to Government)		
						G2B (Government to Business)	Governmental or cross-departmental goals	
Emotional and economic factors on the suppliers' side	Veto players	Existing cooperations	Project is being pushed by companies	Public tenders	Veto players	Use the country's resources	Political environment	Veto players
		Compulsive economic dependencies			Popular petition (referendum)			
IT-Technology	Knowledge	Explicitness of the existing structure	Technology is the centre of attention	Cost of IT-infrastructure	Digital divide	Release management	Data protection	
			Technology is only a means to an end					

Thank you for your attention



If you have questions.
Feel free to ask
or contact me.

Phone: +43 664 737475 51
E-Mail: peter@gastberger.com
Web: www.gastberger.com