



7. Eastern European e|GOV Days 2009 Prague

**Welcome note from organisers
*Irina Zálišová, EPMA Director (CZ)***

Global challenges



- **Strong demand to re-think traditional governance mechanisms & structures**
- **“Structures are unstable” – floating processes, networking, permanent changes), global crises – Management of Chaos**
- **ICT everywhere: eDemocracy- eGovernment- eCitizen (web Citizen!!!/ losing geographical differences)**
- **eParticipatory patterns: elections, social interactions, collaborative models, massive engagement - bringing unpredictable element ...**


New cultural patterns Governance & eGovernment



- **Chaocracy & Democracy (badly measurable and quantified world of socio-political structures and psychological layers)**
 - **Political culture: knowledge, values, different stakeholder's discourses**
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Some Issues 2010-2015

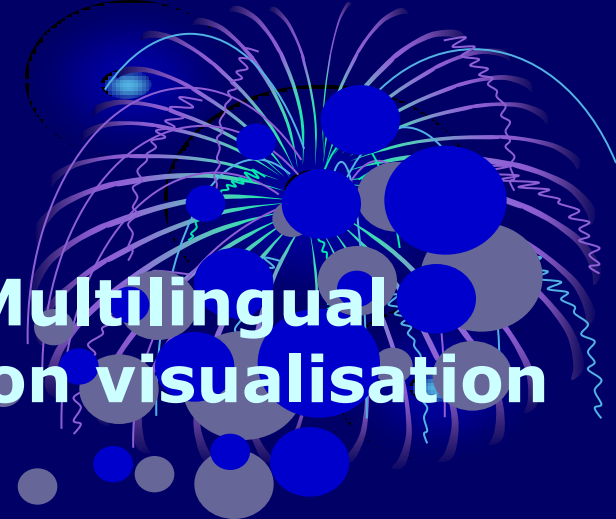
(DG INFSO, 2008, 6.EEEGOV Days)



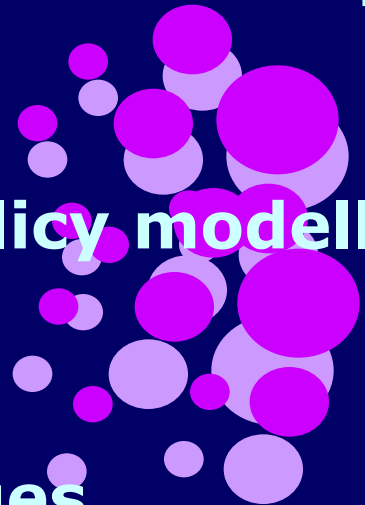
- ✧ **blurring relationships of Administrations/Businesses/Citizens**
- ✧ **professional use of Web2.0 tools/ Web3.0**
- ✧ **large national differences - not a level EU playing field**
- ✧ **user-centricity & users input to services design**
- ✧ **30% don't (&won't) do eGovernment**
- ✧ **expectation of robustness, integrity, trust, transparency**
- ✧ **ICT skills – big demand but limited supply**
- ✧ **harvest wide-range of research results (non-eGovernment)**
- ✧ **agree on common ontology's (avoiding interoperability)**
- ✧ **harnessing the “power” of mass consultation (eParticipation)**
- ✧ **“new” governance models new “norms for digital eSociety**



Simulation



**Multilingual
opinion visualisation**



Policy modelling



Gaming techniques



Mixed reality

Multidisciplinary approach

- **eJustice (sessions 1 B)**
- **Secure digital ID (1A, 2B, 6C)**
- **eProcurement (3A)**
- **Digital eGovernment & eBusiness Ecosystem (session 3B)**
- **Public Sector Information (sessions 2C, 3C)**
- **National and regional case studies...**
- **200 participants from EU and non-EU countries**

- **enjoy EEEGOV Days 2009 !!!**

